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TITLE: SYSTEM AND METHOD FOR MANAGING CALL QUANTITY

PUBN-DATE: July 27, 2001

INVENTOR-INFORMATION:

NAME

COUNTRY

OTAKA, HIROSHI

ASSIGNEE-INFORMATION:

NAME

COUNTRY

NTT DATA CORP

APPL-NO: JP2000012832

APPL-DATE: January 21, 2000

INT-CL (IPC): H04 M 15/00; H04 L 12/14

ABSTRACT:

PROBLEM TO BE SOLVED: To provide a call quantity managing system capable of providing a service for giving preferential treatment to users of many incoming calls.

SOLUTION: An incoming call quantity managing part 32 of a call managing server 3 receives CDR data containing the information of a callee and a call quantity from an exchange 1, and on the basis of the CDR data, the call quantity contained in the CDR data is added to the relevant incoming call quantity of an incoming data base 32A for storing the incoming call quantity of each user for each prescribed period. A preferential treatment control part 33 gives a prescribed preferential treatment such as telephone charge discount, cash back or point supply corresponding to the incoming call quantity to the user having the incoming call quantity more than a prescribed quantity stored in the incoming data base 32A.

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